

Don Mills
Executive Director

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

Joanne Mikels

(Your Full Name)

COMPLAINANT

VS.

MC1

(Name of Utility)

DEPENDANT

RECEIVED

APR - 4 1996

PUBLIC SERVICE
COMMISSION

C O M P L A I N T

The complaint of Joanne Mikels respectfully shows:
(Your Full Name)

(a) Joanne Mikels
(Your Full Name)

2010 Peabody Ln #2
(Your Address)

(b) MC1
(Name of Utility)

(Address of Utility)

(c) That: MC1 charges for operator-assisted
(Describe here, attaching additional sheets if

calls from prisons when no operator
necessary, the specific act, fully and clearly, or facts

is available or necessary. We cannot
that are the reason and basis for the complaint.)

obtain operator even if desired.

Continued on Next Page

Formal Complaint

Joanne Mikels
(Your Name)

vs

MCI
(Utility Name)

Page 2

Local computerized calls cost the
public 25¢ we are billed by the
rate from a local person.

No operator since M.C.I. took over
2/23/95.

Wherefore, complainant asks Adjust rate to
(Specifically state the

an justifiable amount for all
(relief desired.)

concerned.

Refund of determined overcharges
to all parties wronged.

Dated at Louisville, Kentucky, this 29 day
(Your City)

of March, 1996.
(Month)

Joanne Mikels
(Your Signature)

(Name and address of attorney, if any)